



JANASANYOG, ASSAM
CHIEF MINISTER'S PUBLIC RELATIONS CELL, DISPUR

PRESS RELEASE

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CM directs to set up control room with dedicated staff and open helpline

Dispur, March 25: Chief Minister Sarbananda Sonowal today directed to set up a 24x7 control room with dedicated manpower and open a helpline to address queries and issues of people on emergency and essential services in the State in the wake of novel coronavirus outbreak.

The Chief Minister while reviewing the actions taken by various departments of the State Government to ensure uninterrupted supply of essential goods and services asked to deploy staff in three shifts who would receive calls from public and contact with respective departments and district administration to address their issues.

Further to ensure smooth movement of essential goods, the Chief Minister directed to entrust a team of officials who will look after the issues all throughout the lockdown period. He moreover, asked to issue e-pass to goods carriers so that the supply chain is not affected. Sonowal also directed to take steps to maintain supply of animal feeds uninterruptedly in the State.

The Chief Minister also took stock of health facilities available to deal with coronavirus outbreak. He directed the Municipal authoritative to aggressively carry out a drive to sanitize all public places across the State. He also asked the Health Department to take steps to ensure uninterrupted supply of medicine for critically ill patients.

The Chief Minister in the meeting also directed the DGP to ensure strict monitoring of rumour mongers and especially social media platforms so that people do not panic. He also instructed to keep the gaon buras, teachers, opinion leaders, BDOs, COs fully alert to deal with rumours.

Steps taken by Power Department and Prisons were also discussed in the meeting, which was attended by Chief Secretary Kumar Sanjay Krishna, DGP Bhaskarjyoti Mahanta, Chairman APDCL Vinod Kumar Pipersenia, Additional Chief Secretaries Jishnu Baruah and Maninder Singh, Principal Secretary to CM Sanjay Lohiya, Principal Secretary of Health Department Sameer Sinha and other senior officers of the State Government.

BG/March 25, 2020

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