



**JANASANYOG, ASSAM  
CHIEF MINISTER'S PUBLIC RELATIONS CELL, DISPUR**

**PRESS RELEASE**

Press Release No. 31/2022

**CM Dr. Sarma interacts with IAS, ACS, Assam Secretariat Service Officers and Heads of Departments for success of Project Sadbhavana**

**Asks officers to embrace sympathy and empathy for greater cause of public interests**

**Dispur, January 25:** Chief Minister Dr. Himanta Biswa Sarma said that as a potential step towards citizen centric governance, State government will launch project Sadbhavana on February 1 to dispose pending files to give succor to the people as well as taking governance at the door step of the people.

As a prelude to the launch of the project, Chief Minister Dr. Sarma held an interaction with the IAS, ACS, Assam Secretariat Service Officers, other officers of Janata Bhawan and heads of the departments at Srimanta Sankardev International Auditorium this evening and asked them to lend their hands for the success of the project. It may be noted that under the project the files pending for several reasons for years together will be disposed so that quick governance can be rendered to the people of the state. Under the project all the pending files till the period of 10<sup>th</sup> May 2021 will be taken up for disposal. In the next step files following this period will be taken up.

Along with project Sadbhavana, a Swachhata Abhiyan in Janata Bhawan will also be launched to give a facelift of the cleanliness aspect in all the departments in the Secretariat. Interacting with the officers, Chief Minister Dr. Sarma said that the success of the project will invariably be dependent on the cooperation of the officers and employees of the State Secretariat. He, therefore, requested them to lend their cooperation towards the success of the project where in files from 1990's and onwards will be disposed. He said that as a part of the project a portal will be created and citizens can apply through that portal citing the file numbers and correspondence details. Accordingly government will take steps for disposing the files. Even without file numbers and correspondence details, government will dispose the files as per laid down government procedures, Dr. Sarma added.

The Chief Minister also said that State government is on the threshold of a real breakthrough and which will be people centric development. He, therefore, asked the officers to be open and flexible, resort to out of the box thinking to take governance at the door step of the people of the state. He said that the aim of project Sadbhavana is to present responsive administration to the people so that the state can expedite its journey to become one of the top performing states in the country.

Dr. Sarma said that since the spirit of the project is to help people who are seeking government response, the officers and staff responsible for the implementation of the project should adopt sympathy and empathy for public interests. He also urged upon the officers to apply their minds for seamless transition of the present system to an e-office system which will be an offshoot of the project Sadbhavana.

SD/ January 25, 2022.

Website: [cm.assam.gov.in/assam.mygov.in](http://cm.assam.gov.in/assam.mygov.in) E-mail: [cmprcell09@gmail.com](mailto:cmprcell09@gmail.com)



/CMOfficeAssam



/cmofficeassam